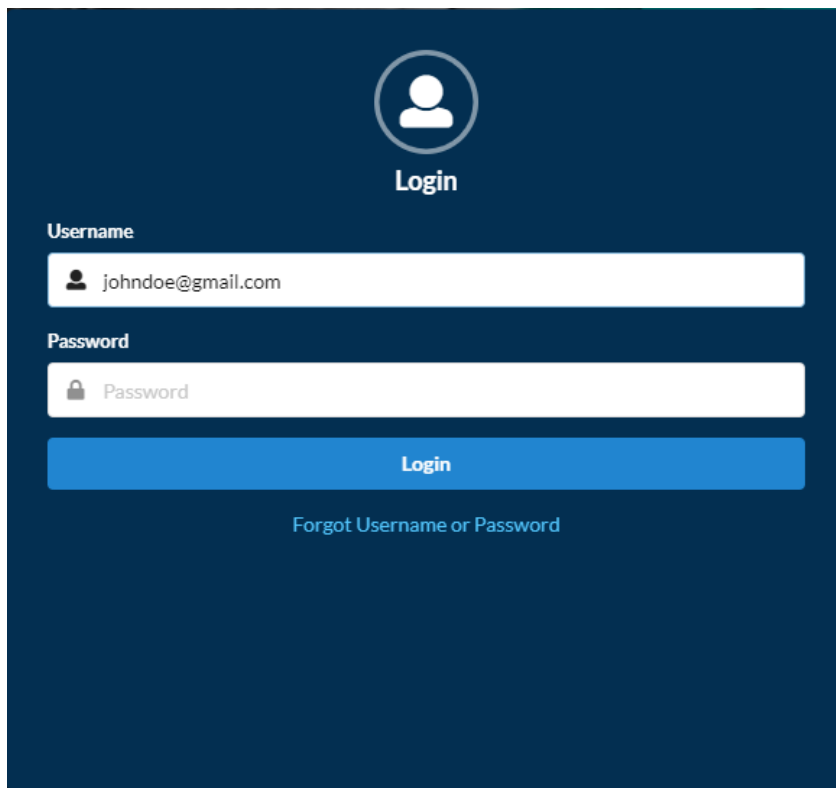


Welcome to the FJC Account Portal!

Please use this guide to access DonorSphere, FJC's account portal that gives account signatories access to account information in real-time.

How to Log In

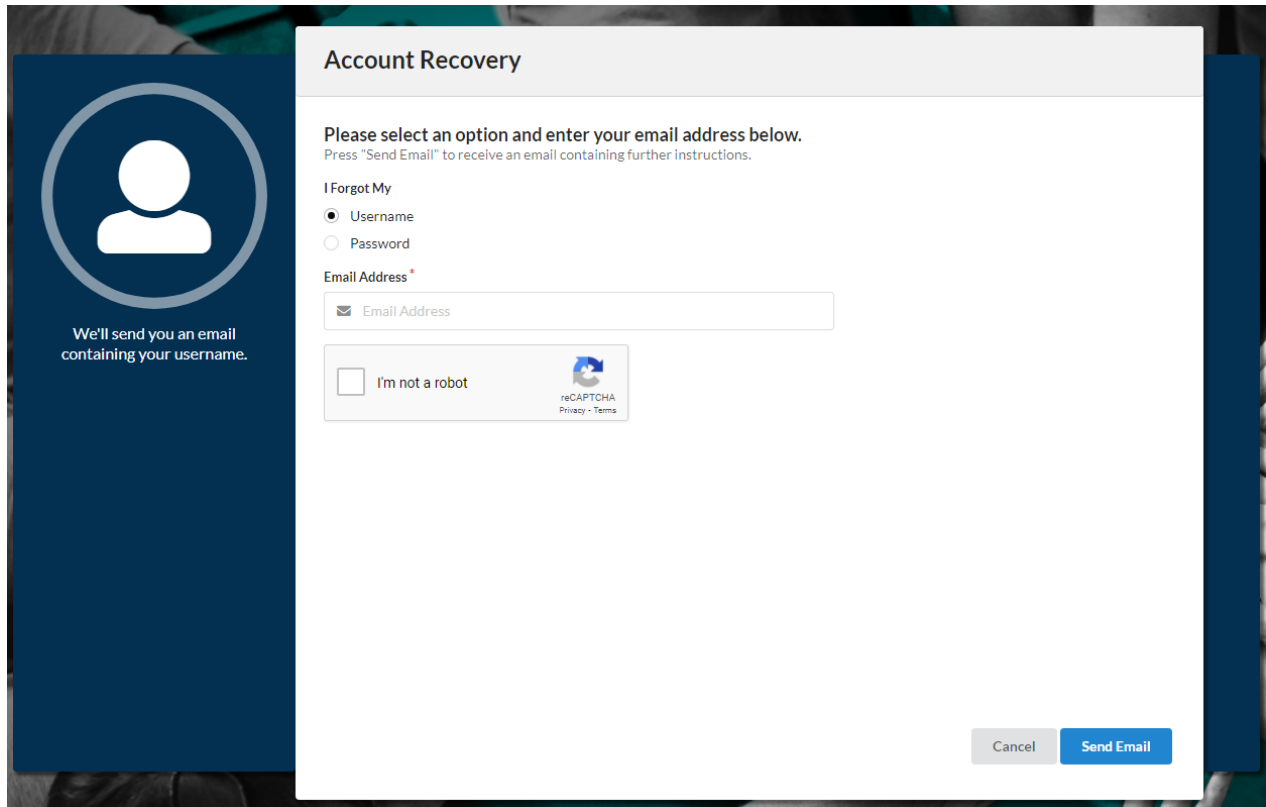
- 1.) Visit <https://fjc.donorsphere.org/>.
- 2.) In the User Login box, enter your User ID (the default User ID is your email address). As a reminder, your password needs to include a capital letter, at least one number and be minimum of six (6) characters in length.

The image shows a login interface on a dark blue background. At the top center is a white circular icon containing a person silhouette, with the word "Login" in white text below it. Below this are two white input fields. The first is labeled "Username" and contains the text "johndoe@gmail.com". The second is labeled "Password" and contains the text "Password". Below these fields is a blue button with the word "Login" in white. At the bottom of the form area is a link that says "Forgot Username or Password" in a lighter blue color.

- 3.) If this is the first time you are accessing the site, you will need to enter the temporary password you received via email from fjc@fjc.org. Be sure to check your "spam" or "junk" email folder!



4.) If you forget your username or password, click the "Forgot Username or Password" link, select an option, and enter your email address to receive an email containing further instructions.

A screenshot of a web form titled "Account Recovery". On the left, a dark blue vertical panel contains a white circular icon of a person and the text "We'll send you an email containing your username." The main form area is white with a light gray header. It prompts the user to "Please select an option and enter your email address below." and includes instructions to press "Send Email" for further instructions. There are two radio button options: "Username" (selected) and "Password". Below these is a text input field for the "Email Address" with a red asterisk indicating it is required. At the bottom of the form is a reCAPTCHA widget with the text "I'm not a robot" and a "reCAPTCHA Privacy - Terms" link. In the bottom right corner of the form are two buttons: "Cancel" and "Send Email".

Account Recovery

Please select an option and enter your email address below.
Press "Send Email" to receive an email containing further instructions.

I Forgot My

☒ Username

☐ Password

Email Address *

Email Address

☐ I'm not a robot

reCAPTCHA
Privacy - Terms

Cancel Send Email

